

REMARKS / ARGUMENTS

Claims 48, 51, and 54 have been rejected under the first paragraph of 35 USC 112.

Claims 48 and 54 relate to voice input for the telephone service logic. The specification states that "Programming, reprogramming, or modifying service logic is preferably done by accessing the Internet personal page using interactive means, but can also be done using voice input and voice recognition techniques as are known in the art." See paragraphs 117 of the publication of the present application (US 2004/0230494 A1). Since voice input and voice recognition techniques as are known in the art no further support is needed and thus these claims should not stand rejected.

Applicants also dispute the rejection under first paragraph of 35 USC 112 of claim 51, however to expedite prosecution, this claim has been canceled without prejudice and reserving the right to reintroduce it or similar subject matter.

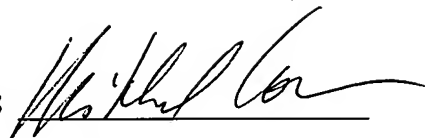
All other pending claims have been rejected under 35 USC Section 102(e) as being anticipated by the US Patent Number 6,434,222 to Shaffer. The Office Action argues that the steps of the independent method claim fall within the scope of this reference. However the Office Action provides no invalidity arguments for the pending dependent claims. Consequently, the pending dependent claims are believed allowable. Without agreeing with the argument in the Office Action, Applicants added a feature of the dependent claims to the independent claims. Consequently, all the claims are now believed allowable.

The new claims as well as the amendments to the original claims are fully supported by the originally-filed application; see, e.g., paragraphs 117 – 125 of the publication of the present application (US 2004/0230494 A1).

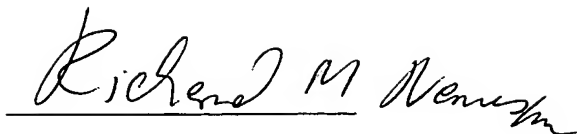
The claims as amended and added recite the features clearly lacking in the cited art and, therefore, all the claims are patentable.

Respectfully submitted,

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